



We have taken extra measures to make sure that you and your guests feel safe while dining with us at The Kentish Hare. Below are some of the procedures we have put into place and we would ask that you respect and follow them when you come to dine with us. Do not visit if you are feeling unwell, have any COVID-19 related symptoms or if you are self-isolating as a precaution. Due to COVID-19 we are having to restrict the movement of guests between tables, therefore we are having to limit the number of children in the premises. We have changed our closing time to 10pm - last orders for food will be 8:30pm, and last orders on the bar will be 9:30pm. We understand that children need to stretch their legs, if your child can sit at a table for the duration of your meal without the need to move around, we will be more than happy to accommodate. Children are not allowed in the restaurant from 7pm onwards.

Upon arrival:

- Please check-in to the venue via our unique QR code.
- When entering the building please make sure you are wearing a face mask until you are seated at your table.
- Arrive at the time of booking to avoid unnecessary delays or overcrowding.
- Please use the door in the car park as the main entrance into the restaurant. Wait for a host to greet you applying a 2-metre physical distance.
- Hand sanitiser will be available here.
- We have limited the number of bookings to help stagger arrival times.
- Please ensure, as per government guidelines that your booking only includes two different households (or support bubbles) or a group of 6 at most of any number of households.
- We have a one-way system in place throughout the building and in the garden.
- Observe at least a 1m distancing rule as a minimum with all other customers at all times whilst onsite.
- Ensure that all members of your party adhere to government guidelines on distancing during your visit.
- When using our facilities please ensure that you do not congregate around toilets or bars and form an orderly distanced queue if necessary.
- We reserve the right to refuse entry if we believe these guidelines are not being adhered to.

Toilets:

- Please make sure you wear your face mask before making your way to the toilets.
- The entrance to the restrooms will be left open.
- One person will be allowed in each restroom. One in the Ladies, one in the gents.
- If occupied, please wait in the snug.
- Hand sanitiser is provided in all the toilets.
- The disabled toilet is reserved solely for our disabled guests and guests with babies.
- Toilets are regularly checked and cleaned.



Seating:

- All bookings permit up to six people from multiple households.
- Tables have been separated by a minimum of 1m² distances, both internally and externally.
- We have created a clear walkway through the main restaurant for customers to use when entering, leaving and going to the toilet. Please try to keep left where possible.
- If you are sitting outside and in the event of adverse weather conditions, you will not be able to seek shelter indoors unless physical distancing can be maintained. We will do our best to accommodate.

At Table

- When taking orders, we will stand a minimum distance of 1m where possible, failing that we will stand side to side rather than face to face.
- As per government guidelines full Table service is offered inside and outside. Please do NOT come to the bar to order.
- We have removed all condiments, cutlery, glassware from the tables. These will be brought to you as needed.
- Menus will be discarded after each use.
- We will maintain deep cleaning of bar tops, in addition to tabletops in between each service.
- Card payments encouraged; cash payment will be accepted as a last resort on to a tray and only handled by the cashier who shall wash hands straight away afterwards. – we accept all major debit and credit cards. Vouchers may be redeemed.
- When leaving the premises please make sure you wear your face mask.
- To exit the building please use the side door which leads onto the High Street Road.

Staff & Staff areas

- All staff members will have their temperatures checked at the beginning of their shift.
- Front of house staff will wear face masks.
- Kitchen staff will wear face masks during service.
- Extra hand sanitiser will be provided in all staff areas.
- We have limited the number of people permitted in the kitchen at any one time.
- Front of house staff will wash and sanitise their hands regularly throughout each service.