



The Kentish Hare

The Tanner Brothers

ACCESS STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

INTRODUCTION

The Kentish Hare is a Gastro Pub/Restaurant overseen by the Tanner brothers and part of Tanners South East Ltd. Situated in the village of Bidborough in the picturesque Kent countryside, Chris and James have assembled a great team focusing on delivering the best local food produced by local suppliers, complemented by a specially selected range of superb wines, beers and spirits.

You are assured of a warm welcome, in delightful surroundings, with wonderful food and service. If you have a query or require any assistance please do not hesitate to contact us by telephone on 01892 525709 or email enquiries@thekentishhare.com or check out our website www.thekentishhare.com

PRE-ARRIVAL

- Bidborough Ridge is on the B2176 from the A26 London Road from Tunbridge Wells, for full details and maps on where we are located please see the 'Find Us' section on our website.
- The nearest main line railway station is Tonbridge, located near the centre of town.
- The nearest bus stop is directly opposite the pub (the Bidborough Stores stop), accessible via the pavement running alongside the main road. There is a shelter with bench seating. The 233 service runs between the areas of Tunbridge Wells and Chiddingstone Causeway.

CAR PARKING AND ARRIVAL

- There is free parking on site for patrons of the pub. The car park is located to the right hand side of the building and has 19 allocated spaces including a large allocated Blue Badge/Disabled bay with a further 4 spaces for parking available across the front of the pub face. At busier times you can park on the main road or use the village Hall car park located a 2 minute walk up the road. It is approximately 30 metres from the furthest point of the car park to the entrance.



- The car park surface to the main entrance is slightly sloping tarmac with a flat surface leading to the front door.
- There is also an entrance on the other side of the building accessed by walking round.
- There is a large drop off point out of the front entrance.
- The car park has lamp posts around the surrounding areas to provide visibility.
- The front door is 900mm/35.5 inches wide, leading into a porch area where there is another door 940mm/37 inches in width. The outer side entrance consists of a set of double doors each is 610mm/24 inches wide, leading into a porch area where the porch door is 810mm/32 inches wide. All doors are manual, with handles to gain entrance through them.

BAR & BAR AREA AND DINING AREA/RESTAURANT

- The bar and restaurant areas are both on the ground floor with level access between the two areas.
- Drinks are usually served at the table within the restaurant, and within the bar area too.
- To the left hand side of the bar there bar stools, leather chairs and wooden chairs and tables, this is the Library Bar area. The Snug area has a leather sofa and 3 armchairs, the restaurant is a mixture of wooden chairs and some pews in the long bar area. Tables are well spaced with a clear average height from the floor.
- Lighting is a mixture of natural daylight alongside wall and pendant lighting and candles throughout the bar, snug and restaurant areas.
- There is subdued background music in the bar and restaurant areas.
- The bar and restaurant areas have wooden floors with no steps.
- We are well-versed in being able to cater for customers with special dietary requirements, however if you are planning a visit to The Kentish Hare, then please telephone beforehand to discuss your dietary needs so we can ensure that we have the necessary ingredients to hand.
- We use, where possible, local suppliers and therefore local produce.
- We offer full table service in our restaurant, bar and garden areas, however you are always welcome to order at the Library bar.

CUSTOMER TOILETS

- Customer toilets are located on your right hand side after you have entered the main building with level access from all customer areas.
- They have down lighters in both male and female toilets, tiled floors and half tiled walls with blush/cream coloured walls above. All individual toilets have their own sink and hand drying facilities, as well as in the main mirrored area within the cloakroom area.
- The unisex accessible toilet is located to the left of the main entrance and has a wide door i.e. 900mm/36 inches in width. It is accessible at all times and does have baby changing facilities, with changing mat, baby wipes and nappies available for customer use.
- Toilet height is 490mm/19 inches.



- When facing the toilet, there is a fixed horizontal rail to the right hand adjacent wall; an adjustable rail to the left which may be moved up or down to allow the user to position their wheelchair next to the toilet; as well as the vertical rails behind the toilet.
- There are vertical rails situated either side of the basin.
- There is well-lit fluorescent lighting overhead, which is permanently on throughout business hours; and non-slip laminate flooring.
- There is a red alarm pull cord located next to the toilet for emergencies.

GARDEN/OUTDOOR AREA/SMOKING AREA

- The garden area and patio area are open all year round, weather permitting, and are situated at the back and side of the pub. They are accessible from both sides of the building through exterior doors or straight from the car park area. Disabled customers are advised to use the car park entrance to the garden which is more wheelchair friendly.
- The patio area is an extension of the restaurant and only available for dining from the restaurant, it has iron garden type furniture which can be moved.
- The garden area is level and paved with slabs, direct access from the car park side of the building consists of a gentle slope with no steps. Garden furniture is wooden benches and picnic type tables.
- The garden is well stocked with a variety of plants, shading is provided by a large pergola on one side of the garden and parasols throughout the garden.

ADDITIONAL INFORMATION

- Dogs are allowed within the Library bar and garden areas only and there is a water bowl available if needed.
- There is free Wi-Fi available.
- All of our staff receive regular training that includes disability awareness training.

CONTACT INFORMATION

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| Address: | The Kentish Hare, 95 Bidborough Ridge, Bidborough, Tunbridge Wells Kent TN3 0XB (Grid Reference: Lat-51.169010 Long-0.23491286) |
| Telephone: | 01892 525709 |
| Email: | enquiries@thekentishhare.com |
| Website: | www.thekentishhare.com |
| Hours of Operation: | for full opening hours please see our website |
| Local Equipment Hire: | Tunbridge Wells Shopmobility 94 London Road, Southborough, Tunbridge Wells, Kent TN4 0PP 01892 518777 |
| Local Accessible Taxi: | Express Cabs – 01892 535735, Walkers Cars – 01892 522522 Castle Cars – 01732 363637 |
| Local Public Transport: | Tonbridge Train Station, Bidborough Stores Bus stop service 233 |

